

PRIDE POWER CHAIR PREMIER COVERAGE PLAN

ATTENTION!

The following information replaces the warranty currently contained in the product owner's package. Please retain this information for your records.

5-YEAR LIMITED WARRANTY

For five (5) years from the date of purchase, Pride will repair or replace at our option to the original purchaser, free of charge, any of the following parts found upon examination by an authorized representative of Pride to be defective in material and/or workmanship:

- Main Frame

3-YEAR LIMITED WARRANTY

For three (3) years from the date of purchase, Pride will repair or replace at our option to the original purchaser, free of charge, any of the following parts found upon examination by an authorized representative of Pride to be defective in material and/or workmanship. Any warranty claims for electronic assemblies may become void if damage results from the use of parts/accessories that are not Pride original parts and are not purchased through an authorized Pride provider:

- Fixed-position Seat Post

Electronic Assemblies including:

- Charger Assembly
- Controller
- Joystick

Main Frame Assemblies, including:

- Metal Seat Framing

Other components, including:

- Electrical Harnesses
- Accessories
- Anti-tip Forks
- Front Riggings
- Bearings
- Drivetrain
- Brakes (Electronic Function ONLY)
- Caster Forks
- Front Rigging Mounting Brackets

Labor costs are covered for the first three years of ownership by the original purchaser.

13-MONTH WARRANTY

The batteries are covered by a separate thirteen (13) month warranty, provided by the battery manufacturer. The batteries are not warranted by Pride.

NOTE: Starting from date of product delivery, battery charge must be maintained to ensure warranty coverage. For mobility products which are not used regularly, or during periods of storage prior to and after purchase date, batteries must be charged once a week, for 24 hours. Failure to do so will void battery warranty.

NOTE: For Lithium-ion battery warranty information, refer to the Lithium Warranty Insert.



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WARRANTY EXCLUSIONS

This warranty does not extend to those items which may require replacement due to normal wear and tear.

- ABS Plastic Shrouds
- Motor Brushes
- Upholstery and Seating
- Brake Pads
- Tires and Tubes
- Fuses/Bulbs
- Circumstances beyond the control of Pride
- Repairs and/or modifications made to any part without specific consent from Pride

Exclusions also include components with damage caused by:

- Parts/accessories that are not Pride original parts and are not purchased through an authorized Pride provider.
- Contamination
- Abuse (including but not limited to product being dropped or being subjected to severe impact/crush), misuse, or negligence
- Battery fluid spillage or leakage
- Commercial use or use other than normal
- Improper operation, maintenance, or storage
- Acts of God or Nature

NOTE: Gradual deterioration in performance because the battery has been left in a discharged state, left in cold conditions for an extended period of time, or worn out through heavy use is not covered.

SERVICE CHECKS AND WARRANTY SERVICE

Warranty service must be performed by an authorized Pride Provider. Do not return faulty parts to Pride without prior written authorization. All transportation costs and shipping damage incurred while submitting parts for repair or replacement are the responsibility of the purchaser.

Failure to follow the instructions, warnings, and notes in the owner's manual and those located on your Pride product can result in personal injury or product damage and will void Pride's product warranty.

There is no other express warranty.

IMPLIED WARRANTIES

Implied warranties, including those of merchantability and fitness for a particular purpose, are limited to one (1) year from the date of purchase and to the extent permitted by law. Any and all other implied warranties are excluded. This is the exclusive remedy. Liabilities for consequential damages under any and all warranties are excluded.

Some states do not allow limitations on how long an implied warranty lasts or do not allow the exclusion or limitation of incidental or consequential damages. The above limitation or exclusion may not apply to you.

This warranty gives you specific rights, and you may also have other rights which vary from state to state.

